

BEST OF BOSTON HOME

2009

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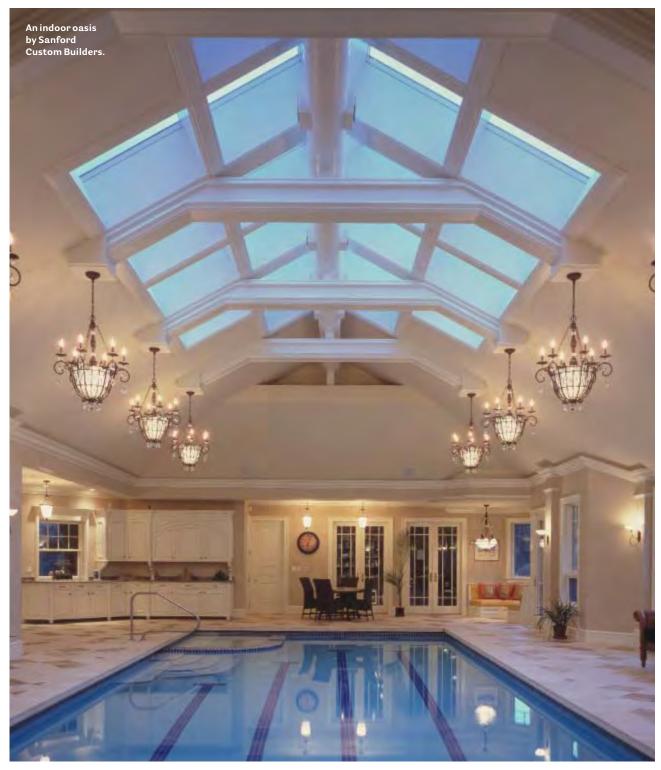
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ILLUSTRATIONS BY ANTONY HARE





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Builder

SANFORD CUSTOM BUILDERS

310 WASHINGTON ST., STE. 202, WELLESLEY HILLS, 781-416-7007, SANFORDCUSTOM.COM. It's not often you find a dedication to a builder's parents on his website: "Dad, everything I know about building comes from you...Mom, you [taught] me to set very high standards." Sanford president Marc Kaplan credits his developer father and interior designer mother for his 30 years of success in the business of constructing high-end custom homes—and understanding homeowners' emotional investments.

Electrician

HILLCREST ELECTRIC

214 GARDEN ST. #8, NEEDHAM, 781-444-5200.

What do you look for in an electrician? Most likely it's that he or she gets the job done at a reasonable price. Hillcrest fits that bill but also gets an A-plus on a half-dozen other important criteria—from the ability to perform triage over the phone, to showing up at your home in record time, to being patient when you don't know the right words to explain what's wrong.

Hardware store

ROBINSONS ACE HARDWARE

ONE NICHOLAS RD., FRAMINGHAM, 508-877-1888; 31 WASHINGTON ST. (RTE. 85), HUDSON, 978-562-7316; ROBINSONSACE.COM.

Can you judge a hardware store by the number of trucks parked out front?

Hell, yeah. From dawn to dusk, both locations are bustling with local contractors purchasing everything from valves to fixtures to fittings, plus regular folk in search of grills, snowblowers, and screws. A family-owned business since 1874, Robinsons exudes kindness and a helpful attitude—and its huge inventory keeps customers coming back for generations.

Landscaper

MACDOWELL COMPANY

21 CENTER ST., WESTON,
781-899-9393, MACDOWELL.COM.
For three all-too-brief months a year,
our backyards become an extension
of our living rooms: Screen doors are
propped open, charcoal grills are fired
up, neighborhood children play hideand-seek in the shrubbery. So it makes
sense that your yard be as thoughtfully

designed as your home's interior. Enter the MacDowell Company, whose 38 years of landscaping experience can turn a treeless pasture into a flowering garden, multilevel terrace, or lakeshaped pool with a bluestone deck.

Painter, exterior

TLC PAINTING

7 ERIE DR., NATICK, 800-905-1993, TLCPAINT.COM.

TLC Painting's goal is one all companies should adopt: to achieve success by doing what is in the customer's best interest. Seems obvious, but owner John Mulvaney has figured out the key to accomplishing this:

The painters who show up on your doorstep promptly every morning are well-groomed, uniformed, full-time employees with an average of five years' experience. Their work is superior, and past clients have said they're polite, unobtrusive, and "truly nice guys."

Painter, interior

ASSOCIATED PAINTERS

365 BOSTON POST RD., STE. 353, SUDBURY, 781-235-8887, ASSOCIATED PAINTERS.COM. Luckily, most housepainters don't take years to complete a job (or dispense philosophy) like Murphy Brown's Eldin. But for the intense period of time they're in your home, you still want someone you can trust implicitly. Stephen Oldach and his crew are not only top-notch painters who pride themselves on creating as little disruption as possible-including using HEPAfiltered vacuums to eliminate dust but they're also expert craftspeople who'll repair plaster and woodwork before they pick up a paintbrush.

Plumber

RELIABLE PIPES PLUMBING & HEATING

44 EVERIT AVE., FRAMINGHAM,
508-889-6003, RELIABLEPIPESPH.COM.
With so many homeowners installing thousand-dollar toilets and steam showers these days, busy plumbers don't have time to return calls—let alone answer their phones. Eric Powers is a rarity: a plumber who takes calls after dark. Hence the name of his two-year-old company, which has succeeded solely by word of mouth. He and co-owner Roy Oller offer professional know-how with a personal touch.



WINNER TELLS ALL

IF YOUR HOUSE WERE BURNING, WHAT THREE THINGS WOULD YOU GRAB?

I'd get anything related to my kids, like photo albums and videos. I'd save the cats—but only two of the three, since I don't like the third. And I'd try to rescue a sculpture that my sister made for me. It comes in three sections, and it's pretty heavy. If it were a slow fire, I'd call a moving company to help me get it out.

MARC KAPLAN, PRESIDENT, SANFORD CUSTOM BUILDERS; WINNER, BUILDER, WEST

Small repairs

HUSBANDS FOR HIRE HOME IMPROVEMENT SERVICES

44 VIOLETTE CIR., NORTHBRIDGE, 508-234-2162, HUBBIESFORHIRE.COM. Yes, the logo (a '50s housewife worshipping a handyman) raises our feminist eyebrows, but the truth is, sometimes you *need* a guy with some brawn to clean your gutters or take out your air conditioner. Ed Mansfield will do anything a burly spouse might (except *that*). ■